



[**athens therapeutics**]

physical therapy & wellness center

Patient Compliance & Cancellation Policy

Our mission is to provide the most comprehensive, compassionate and interactive healthcare to the community. Your treatment here will be unlike most healthcare experiences you have had in the past. We believe that if we spend more time with each patient we will achieve better results. Therefore, even though it is without precedent for a physical therapy practice, we schedule only one patient each hour.

In order to offer this kind of service to the community, we need your compliance with our policies. Consistent attendance to therapy is essential to maximizing your improvements. When you schedule an appointment that time is reserved especially for you. When you miss an appointment with out advanced notice, not only does it interfere with your progress, your therapist does not have the opportunity to offer that time to someone else in need of services.

We understand that sometimes things happen that are out of your control. Therefore, we ask that you give us at least 24 hours notice if you have to cancel your appointment. This will allow us to offer that hour appointment slot to another patient. If you miss an appointment without 24 hours notice, there will also be \$50 fee assessed. A second missed appointment without proper notice will result in a \$100 fee. A third missed appointment without proper notice will result in you being discharged from our services. These fees are the responsibility of the patient, as they are not covered by any third party payor.

We also encourage you to be on time (or early) for your appointments. Tardiness will cut into your allotted treatment time. We are unable to extend treatments longer than the allotted time because it will shorten the next patient's treatment time.

I acknowledge that I understand the meaning and purpose of the above information.

SIGNATURE

DATE